

# Water Conservation Notice



## STAGE 3 - CRITICAL

Visit our Drought Notices webpage at [www.swwc.com/texas/drought](http://www.swwc.com/texas/drought) for current water usage restrictions information.

### Goal:

Achieve a thirty percent (30%) **MANDATORY** reduction in total and daily water demand.

### Triggers / Reasons:

When any of the following occur:

1. When the water treatment capacity reached for three (3) or more days in a week is equal to or greater than ninety percent (90%).
2. When well pump hours per day for more than three (3) days is equal to or greater than 22 hours.
3. When the TCEQ, a governing groundwater district, or a contracted water supplier requests initiation of a thirty percent usage reduction.

### Mandatory Restrictions:

The Utility enforces the following mandatory restrictions in outdoor water use:

- Use of automatic irrigation systems and hose end sprinklers is prohibited.
- Use of soaker hoses on building foundations is allowed from 6:00 AM to 9:00 AM or from 8:00 PM to 11:59 PM on the designated watering day.
- Use of a faucet-filled bucket or watering can of five (5) gallons or less is permitted on the designated watering day from 7:00 AM to 9:00 AM or from 7:00 PM to 9:00 PM.
- Washing vehicles, motorbikes, boats, trailers, airplanes or other vehicles with a hand-held bucket or a hand-held hose equipped with an automatic shutoff nozzle is prohibited.
- Topping off pools is prohibited.
- Washing or rinsing driveways, sidewalks, or streets is prohibited at all times. The use of water for construction purposes from designated fire hydrants is permitted under special permit.

### Violations & Penalties:

**First Violation:** The customer will be notified by written notice of their specific violation.

**Second Violation:** After written notice, the utility may install a flow restricting device in the line to limit the amount of water which will pass through the meter in a 24-hour period. The utility may charge the customer for the actual cost of installing and removing the flow restricting device, not to exceed \$50.00.

**Third Violation:** The utility may discontinue service at the meter for a period of seven (7) days, or until the end of the calendar month, whichever period is shorter. The normal reconnect fee of the utility will apply for restoration of service.

THIS DOCUMENT IS A SUMMARY OF OUR DROUGHT CONTINGENCY PLAN AND DOES NOT LIMIT OR REDUCE THE CUSTOMER'S OBLIGATIONS OR AFFECT OUR RIGHTS UNDER THE DROUGHT CONTINGENCY PLAN.