

# Water Conservation Notice



## STAGE 2 - ALARM

Visit our Drought Notices webpage at [www.swwc.com/texas/drought](http://www.swwc.com/texas/drought) for current water usage restrictions information.

**Goal:** Achieve a twenty percent (20%) **MANDATORY** reduction in total and daily water demand.

### Triggers / Reasons:

When any of the following occur:

1. When the water treatment capacity reached for three (3) or more days in a week is equal to or greater than seventy-five percent (75%).
2. When well pump hours per day for more than three (3) days is equal to or greater than 18 hours.
3. When the TCEQ, a governing groundwater district, or a contracted water supplier requests initiation of a twenty percent (20%) usage reduction.

### Mandatory Restrictions:

The Utility enforces the following mandatory restrictions in outdoor water use:

- Use of automatic irrigation systems and hose end sprinklers is limited between 12:01 AM to 4:00 AM and 8:00 PM to 11:00 PM on the designated watering days. Once weekly watering is allowed.
- Use of soaker hoses on landscaped areas is allowed from 12:01 AM to 10:00 AM or from 8:00 PM to 11:59 PM on designated watering days.
- Use of a hand-held hose (unattended hoses are prohibited), a faucet-filled bucket or watering can of five (5) gallons or less, or drip irrigation systems is permitted on the designated watering day from 12:01 AM to 4:00 AM or from 7:00 PM to 11:59 PM.
- Washing vehicles, motorbikes, boats, trailers, airplanes or other vehicles is prohibited. Vehicle washing may be done at any time on the immediate premises of a commercial car wash or commercial service station. Further, such washing may be exempted from these regulations if the health, safety, and welfare of the public are contingent upon frequent vehicle cleansing, such as garbage trucks and vehicles used to transport food and perishables.
- Topping off pools is allowed on the approved Watering Day Schedule.
- Washing or rinsing driveways, sidewalks, or streets is prohibited at all times. The use of water for construction purposes from designated fire hydrants is permitted under special permit.

Address ends in 1 or 7 — Monday  
Address ends in 2 or 8 — Tuesday  
Address ends in 3 or 9 — Wednesday

Address ends in 0 or 4 — Thursday  
Address ends in 5 — Friday  
Address ends in 6 — Saturday

### Violations & Penalties:

**First Violation:** The customer will be notified by written notice of their specific violation.

**Second Violation:** After written notice, the utility may install a flow restricting device in the line to limit the amount of water which will pass through the meter in a 24-hour period. The utility may charge the customer for the actual cost of installing and removing the flow restricting device, not to exceed \$50.00.

**Third Violation:** The utility may discontinue service at the meter for a period of seven (7) days, or until the end of the calendar month, whichever period is shorter. The normal reconnect fee of the utility will apply for restoration of service.

THIS DOCUMENT IS A SUMMARY OF OUR DROUGHT CONTINGENCY PLAN AND DOES NOT LIMIT OR REDUCE THE CUSTOMER'S OBLIGATIONS OR AFFECT OUR RIGHTS UNDER THE DROUGHT CONTINGENCY PLAN.