

Understanding Your Bill



Palmetto Utilities
A SouthWest Water Company

Customer Service: 803-699-2422
8:30 AM - 4:30 PM, Monday - Friday
Emergencies: 803-699-2422
Visit us online: www.swwc.com/sc

Account Number: 0070000000
Invoice Number: 01020000000
Billing Date: 03/01/2021
Total Amount Due By: 03/29/2021
Service Address:
123 MAIN ST
COLUMBIA SC 29229



Questions & Comments

Get in touch with us! We're here to help. Our customer service is open Monday - Friday 8:30 a.m. - 4:30 p.m.

Bill Overview

A snapshot of your most important bill information, the date you were billed, and the due date.

Based on Actual Page 1 of 1

Rate Type	Service Period		Number Of Days	Meter Reading		Usage 1000 Gallons	Meter Number
	From	To		Previous	Current		
R	02/01/21	03/01/21	28				WASTEWATER ONLY



Current Service Period

This section tells you the service period for which you are being charged and confirms the total number of days.

Message Center

Please see the reverse side for information about our many payment options including online and phone payments. The PSC has approved a \$4.94 reduction in rates for approximately 12 months from September 20, 2020 for the effects of the Tax Cuts and Jobs Act of 2017. See PSC Order No. 2020-561, August 20, 2020, Docket 2019-281-S.

Account Summary

Previous Bill Amount	\$0.00
Payment(s) Received through 03/01/21 (Payments after 5:00pm will NOT reflect on this invoice.)	\$0.00
Balance	\$0.00
Current Billing and Other Basic Charges	
Sewer Fee - Base	\$59.87
PSC Ordered Reduction	-\$4.94
Total Current Charges	\$54.93
Total Amount Due By 03/29/21	\$54.93



Monthly Messages

Check this section for reminders, details about fees, programs, or other important information.

Late Charge Reminder - A 1.5% additional charge will apply to any unpaid balance after due date. Past due balances are subject to \$25 certified notification fees.

Please detach and return the bottom portion with your payment, or pay online at <https://myaccount.swwc.com>

Palmetto Utilities
1713 Woodcreek Farms Rd
Elgin, SC 29045

Account Number: 007100021575
Total Amount Due By 03/29/21: \$54.93

Please make check payable to:
Palmetto Utilities

Please check here and see reverse for address and phone corrections.

Amount Enclosed \$

JOHN DOE
123 MAIN ST
COLUMBIA SC 29229

Palmetto Utilities
1713 Woodcreek Farms Rd
Elgin, SC 29045



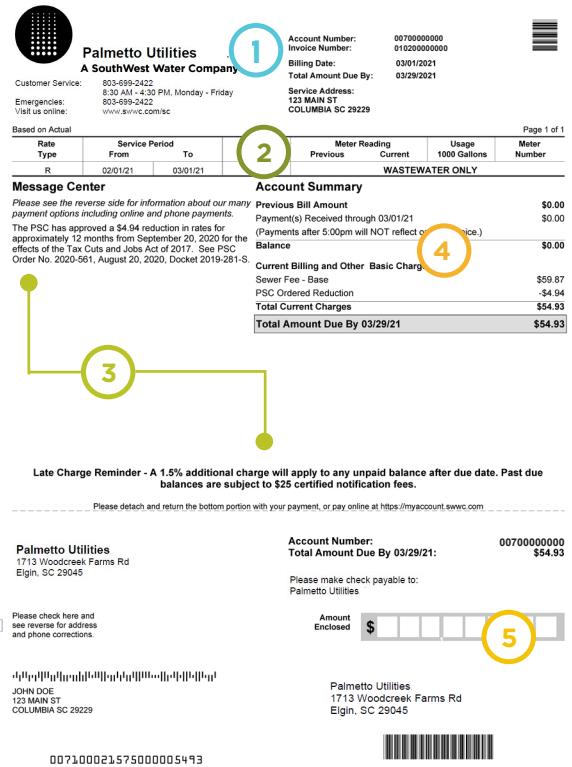
00710002157500005493



Payment Slip

If you prefer to mail you payment, please include the payment slip with your account information.

Want a faster way to pay? Create an account online at www.swwc.com/myaccount.



Account Summary

Previous Bill Amount: The amount from your previous bill.

Payment Received: The most recent payment we've received.

Balance: The difference between the Previous Bill Amount and the Payment Received.

Sewer Fee - Base: Monthly sewer fee.

Other Fees - Any additional fees you have will also appear here as a line item. For example, New Service Fees, Notification Fees, Returned Check Fees, or other temporary fees or reductions.

Current Account Balance: This includes your Balance and your Total Current Charges.

Late Fee: If you receive a late fee on your last bill, it will also appear in this section.