



**Texas  
Water Utilities**

2150 Town Square Place  
Suite 400  
Sugar Land, TX 77479  
Phone: 866.654.7992  
Fax: 346.309.3376  
[www.swwc.com/texas](http://www.swwc.com/texas)

## **IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER**

### **Reporting Requirement(s) Not Met for**

NORTHERN HILLS WATER SERVICE PWS ID 0910126

We are required to report the results of monitoring of your drinking water for specific contaminants on a regular basis by JUL 2022 – FEB 2023. Results of regular monitoring are an indicator of whether or not your drinking water meets health standards. In JUL 2022 – FEB 2023, we did not report the results of monitoring for total coliform.

Our system failed to notify the state drinking water program as required by JUL 2022 – FEB 2023. Although public health was not impacted, as our customers, you have a right to know what happened and what we did to correct the situation.

### **What should I do?**

There is nothing you need to do at this time. You do not need to boil your water or take other actions.

### **What is being done?**

Texas Water Utilities (TWU) was appointed temporary manager of the water system in February 2023. TWU has monitored and reported total coliform sampling results as required since taking over operations. A total coliform sample was collected on March 7, 2023 and returned to compliance.

Please share this information with all people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

If you have questions regarding this matter, you may contact Chuck Barry at (512) 531-6271.