



**Texas
Water Utilities**

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Mandatory Language for Monitoring and Reporting Violation

Failure to Submit a Disinfectant Level Quarterly Operating Report (DLQOR)

NORTHERN HILLS WATER SERVICE PWS 0910126 has violated the monitoring and reporting requirements set by Texas Commission on Environmental Quality (TCEQ) in Title 30, Texas Administrative Code (30 TAC), Section 290, Subchapter F. Public water systems are required to properly disinfect water before distribution, maintain acceptable disinfection residuals within the distribution system, monitor the disinfectant residual at various locations throughout the distribution system, and report the results of that monitoring to the TCEQ on a quarterly basis.

Results of regular monitoring are an indicator of whether or not your drinking water is safe from microbial contamination.

Type of violation: DLQOR

This violation(s) occurred in the monitoring period(s) 3Q2022, 2Q2022

We are taking the following actions to address this issue:

Texas Water Utilities (TWU) was appointed temporary manager of the water system in February 2023. TWU has monitored and reported disinfectant sampling results as required since taking over operations. A current DLQOR report was submitted to TCEQ in the correct compliance period and returned to compliance as of June 20, 2023.

Please share this information with all people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

If you have questions regarding this matter, you may contact Chuck Barry at (512) 531-6271.