



**Mandatory Language for Monitoring and Reporting Violation
Chemical Sampling
CHEMICAL MONITORING, ROUTINE MAJOR**

NORTHERN HILLS WATER SERVICE PWS ID 0910126 has violated the monitoring and reporting requirements set by Texas Commission on Environmental Quality (TCEQ) in Chapter 30, Section 290, Subchapter F. Public water systems are required to collect and submit chemical samples of water provided to their customers and report the results of those samples to the TCEQ on a regular basis.

We failed to monitor and/or report the following constituent and Monitoring Periods:

Constituent	Monitoring Period
DBP2	3Q2022, 2Q2022

Results of regular monitoring are an indicator of whether or not your drinking water is safe from chemical contamination. We did not complete all monitoring and/or reporting for chemical constituents, and therefore TCEQ cannot be sure of the safety of your drinking water during that time.

We are taking the following actions to address this issue: **corrective actions**

Texas Water Utilities (TWU) was appointed temporary manager of the water system in February 2023. TWU has monitored and reported chemical sampling results as required since taking over operations.

Please share this information with all people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

If you have questions regarding this matter, you may contact Chuck Barry at (512) 531-6271.