

NI FLORIDA, LLC

10130 Scenic Drive, Port Richey FL 34668

Tel: (727) 863-0205 • Toll Free: (877) 233-0101 • Fax: (727) 869-5913

www.nipacolet.com

Dear Customer,

Thank you for contacting Ni Florida, LLC in regards to setting up water service for your business.

Enclosed please find an application that needs to be filled out and returned to us along with the following documentation:

1. Completed application;
2. Check or money order for \$50.00 Deposit + \$24.00 Transfer Fee = \$74.00 total
3. Copy of Proof of Ownership (Title, HUD Closing Statement, Lease/Rental Agreement)
4. Copy of Drivers License or State Issued ID

If you have any questions, please call our office at 1-877-233-0101 or 1-727-863-0205.

Thank you and we look forward to serving you.

Sincerely,

Customer Service Department

NI FLORIDA, LLC – NEW APPLICATION (TAMIAMI)



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Account Number: _____
(for office use only)

Date: _____

Name: _____

Phone No. _____

Service Address: _____ **N FORT MYERS, FL. 33903**

Mailing Address: _____

Email Address(optional): _____

owner

tenant

property management

If tenant:

Owner's Name: _____

Owner's Address: _____

DATE SERVICE BEGINS (date of closing / date lease begins): _____

By signing this agreement, the Customer agrees to the following:

1. The Company shall not be responsible for the maintenance and operation of the Customer's pipes and facilities. The Customer agrees not to utilize any appliance or device which is not properly constructed, controlled and protected or which may adversely affect the water service; the Company reserves the right to discontinue or withhold wastewater service to such apparatus or device.
2. The Company may refuse or discontinue waste water service rendered under application made by any member or agent of a household, organization, or business for any of the reasons contained in Rule 25.30.320, Florida Administrative Code. Any unauthorized connections to the Customer's waste water service shall be subject to immediate discontinuance without notice, in accordance with Rule 25.30.320, Florida Administrative Code.
3. The Customer agrees to abide by all existing Company rules and Regulations as contained in the tariff. In addition, the Customer has received from the Company a copy of the brochure "Water and Wastewater Service" produced by the Florida Public Service Commission.
4. Bills for waste water service will be rendered monthly, as stated in the rate schedule. Bills must be paid within 15 days of mailing bills. If payment is not made after five working days written notice, service may be discontinued.
5. When a Customer wishes to terminate service on any premises where waste water service is supplied by the Company, the Company requires (oral, written) notice within 3 days prior to the date the Customer desires to terminate service.

Customer Signature: _____

Date: _____

DEPOSIT RECEIPT

Name: _____

Service Address: _____ **N FORT MYERS, FL. 33903**

owner

tenant

property management

*Deposit: **\$50.00** + Initial Fee/Transfer Fee: **\$24.00** = **\$74.00**
(check or money order only)*

I guarantee the payment of any and all indebtedness for water and or sewer service which may be or become due to Ni, Florida, LLC by said consumer. Consumer agrees that such part thereof may be applied in discharge of any indebtedness of the consumer to the company whatsoever and that the company may as such deposit as I the Company were the absolute owner thereof. Upon discontinuance of service covered by this deposit, and the presentation of this receipt and proper identification, the Company agrees to refund to the consumer the deposit, less any amount then due this Company.

This shall not preclude the Company from discontinuing for non-payment the service covered by this deposit regardless of the sufficiency of said deposit to cover such indebtedness for such service.

By the signing of this agreement, the customer recognize and agrees to abide by all existing reasonable rules and regulations of the Company, and any amendments thereto, copies of said rules and regulations and amendments thereto being available of the office the Company.

Among other rules and regulations, the customer agrees that the easements on which are maintained the Company's utilities and meters will be kept free of shrubbery, trees and other obstructions.

The customer further agrees that all bills for water and/or sewer charges will be paid within fifteen days of mailing bills and after five days written notice if not so paid, The Company will have the right to disconnect service and charge a reasonable fee for reconnecting.

It is further understood and agreed that sale of water to the consumers occurs at the meter and the Company has no responsibility relative to service or supplying meter after said water reaches the meter. In accordance with Rule 25.30.311, Florida Administrative Code, all deposits draw interest at the minimum rate provided therein.

Customer Signature: _____

Date: _____

FOLLOWING IS OFFICE USE ONLY

Ni Florida Representative: _____

Date: _____

check number / money order number

*******PLEASE READ - IMPORTANT UPDATES ON PAYING YOUR WATER BILL*******

Dear Ni Florida, LLC-Tamiami Customer,

In order to improve the amount of time it takes for your payment to be processed, we wanted to send some helpful information to ensure timely receipt of payments.

AUTOMATIC DRAFT:

- The best and most efficient way for payments to be processed
- Account will be drafted on the due date for the exact amount that is due on your account
- Helps eliminates past due balances and the resulting late fees, notification fees, etc.
- See other side of this letter for the ACH draft form that will need to be filled out and returned to our office. It will take one billing cycle for the draft to take effect.

IF YOU PAY WITH A PERSONAL CHECK:

- Check payable to: NI FLORIDA, LLC - TAMIAMI
- Amount: Amount due on your current billing statement
- Include the remittance coupon (top section of your billing statement) that includes the barcode. This will reduce the possibility of misapplication of your payment.
- If you are not paying the entire amount due shown on your billing statement, please write the payment amount on the remittance coupon
- Please include your check number on the remittance coupon.
- Please be sure to write your COMPLETE 13 digit account number on your check. Example: 180000000.00 98
- The enclosed envelope with return address has a printed barcode specific to the South Carolina address. This cannot be marked/crossed out and replaced with the local Florida address . This will cause a delay with your payment arriving on a timely manner with the possibility of incurring late fees or notices

IF YOU PAY WITH A CHECK FROM YOUR BANK USING A BILLPAY SERVICE:

As we are moving to a more automated method of payment processing, incorrect information will delay your payment being processed in a timely manner and could result in the payment not being correctly applied.

- Check payable to: NI FLORIDA, LLC - TAMIAMI
- Amount: Amount due on your current billing statement
- You will need to allow 7-10 business days for your check to arrive and be processed
- Update your account number to show the entire 13 digit account number. Example: 180000000.00 98.
- Verify that the name and service address on your check matches the information we have in our system.

ONLINE PAYMENTS:

- Go to our website at www.nipacole.com and follow the instructions provided.
- Payments will be reflected immediately to the account.
- We are not affiliated with any other website other than our own – www.nipacole.com

OTHER INFORMATION:

- If you are paying multiple accounts with the same check, it is important that you send a remittance coupon for each account you are paying with any differences in the amount due and the amount paid noted on the remittance coupons.
- Please do NOT send any correspondence regarding address changes, questions about your account and/or bill, customer service issues, etc. with your payment. All customer service inquiries should be addressed by calling our customer service center at 877-233-0101 from 8:30 AM to 4:30 PM M-F or by sending an email to customerservice@niamerica.com
- **Payments must be received on or before the due date to avoid a late fee.**

Thank you,
Ni Florida, LLC-Hudson