

Rule No. 23

CUSTOMER INFORMATION SHARING

A. General

(N)

This rule establishes the guidelines for the release of specific customer information to prescribed entities, if requested. This information will be used for the sole purpose of the calculation of local taxes, sewer fees, miscellaneous city fees and water conservation efforts, whereby the calculation of these fees and/or efforts depends on data held by Suburban Water Systems ("Suburban"). Suburban will enter into Non-Disclosure Agreements with the entities to insure that the customer information shared is kept private and only used for the sole purpose for which it is intended.

Please note: A copy of Suburban's sample Non-Disclosure Agreement can be found in its tariffs as Form No. 21 "Confidentiality and Non-Disclosure Agreement".

Suburban only release the following information to local government (city and county) and wholesale water agencies, if requested, for the purpose discussed above:

- Customer name
- Service Address
- Water consumption data\*

\*This data may include service establishment and termination dates.

If a local government entity requires additional information or intends to use the information for purposes other than what is mentioned above, Suburban will inform the entity it cannot release that information without having received prior written customer consent to do so.

(N)

(To be inserted by utility)

**Issued by**

(To be inserted by Cal. P.U.C.)

Advise Letter No. 309-W

Robert L. Kelly

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Name

Vice President

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Title

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