

Suburban Water Systems
1325 N. Grand Ave., Suite 100
Covina, CA 91724-4044

Revised Cal. P.U.C. Sheet No. 1907-W
Canceling Revised Cal. P.U.C. Sheet No. 1806-W

Form No. 3
BILL FOR SERVICE

(To be inserted by utility)

Advise Letter No. 383-W

Decision No. _____

Issued by

Craig D. Gott

Name

President

Title

(To be inserted by Cal. P.U.C.)

Date Filed 12/22/2022

Effective 12/22/2022

Resolution No. _____



Suburban Water Systems

A SouthWest Water Company

P.O. Box 6105, Covina, CA 91722

Account Number:
Invoice Number:

Billing Date:
PAST DUE AFTER:

Account Name:

Service Address:

Customer Service: 562.944.8219 Mon. - Fri.
TTY: 877.405.1710 8 AM - 4:30 PM
Visit us online: www.swwc.com/suburban

Current Reading Based on Actual

Meter Size	Meter Read Dates		Number Of Days	Meter Reading		Usage CCF	Meter Number
	From	To		From	To		

*CCF (100 Cubic Feet) = 748 Gallons of Water

Account Summary

Previous Balance

Payment Received

Balance Before Current Charges

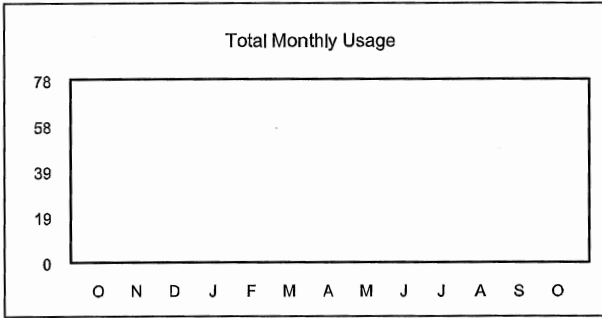
Service Charge
Water Charge

Public Purpose Program
CPUC Surcharge
Whittier Tax
Local Government Fee
Life Line Fee

Total Current Charges Past Due After

Total Balance Including Current Charges \$

Water Usage History - 13 Month Usage in CCF*



Previous Months' Usage Current Month's Usage

Message Center

Like US on Facebook for Ongoing Updates, Water Conservation Tips, and Much MORE!
Facebook.com/SuburbanWater

Please detach and return the bottom portion with your payment, pay online at www.swwc.com/myaccount, or pay via phone at 562-944-8219.



Suburban Water Systems

A SouthWest Water Company

P.O. Box 6105, Covina, CA 91722

Billing Date:
Account Number:
Service Address:

**POST OFFICE
BOX 6105**

Total Now Due \$

IMPORTANT INFORMATION REGARDING THIS BILL

This bill is now due and payable upon receipt.

It becomes past due after the date shown on the front of this bill.

If you question the amount of this bill, you must request an explanation in person or by telephone from Suburban Water Systems at the office servicing your area within five (5) days of receiving this bill. The address and the telephone numbers are listed below:

DISPUTED BILLS ONLY

If you believe there is an error on your bill or have a question about service, please call **Suburban Water Systems** customer support at either (626) 543-2640 or (562) 944-8219.

If you are not satisfied with **Suburban Water Systems'** response, submit a complaint to the California Public Utilities Commission (CPUC) by visiting <http://www.cpuc.ca.gov/complaints/>. Billing and service complaints are handled by the CPUC'S Consumer Affairs Branch (CAB), which can be reached by the following means if you prefer not to submit your complaint online:

Telephone 1-800-649-7570 (8:30 AM TO 4:30 PM, Monday through Friday)

Mail California Public Utilities Commission, Consumer Affairs Branch,
505 Van Ness Avenue, Room 2003, San Francisco, CA 94102

If you have limitations hearing or speaking, dial 711 to reach the California Relay Service, which is for those needing direct assistance relaying telephone conversations, as well their friends, family, and business contacts. If you prefer having your calls immediately answered in your mode of communication, dial one of the toll-free language-specific numbers below to be routed to the California Relay Service provider.

Type of call	Language	Toll-free 800 Number
TTY/VCO/HCO to voice	English Spanish	(800) 735-2929 (800) 855-3000
Voice to TTY /VCO/HCO	English Spanish	(800) 735-2922 (800) 855-3000
From or to Speech-to-Speech	English & Spanish	(800) 854-7784

To avoid having service turned off while you wait for the outcome of a complaint to the CPUC **specifically regarding the accuracy of your bill**, please contact CAB for assistance. If your case meets the eligibility criteria, CAB will provide you with instructions on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is under review to keep your service turned on.

IMPORTANT INFORMATION

This bill contains key information in large print. By contacting your local Suburban Water Systems office or by visiting www.swwc.com/suburban, you may find out a variety of information including facts on conservation rates which may help you to see an annual reduction on your bill. You can also obtain an application for our Low-Income Rate Assistance Program where some customers may qualify for a monthly billing adjustment.

Esta factura contiene informacion importante en letras grandes. Poniendose en contacto con su oficina local de Suburban Water Systems o visitando www.swwc.com/suburban, usted puede encontrar una variedad de informacion, incluyendo datos sobre tarifas de conservacion, que pueden ayudar con la reduccion anual de su factura.

Tambien puede obtener una solicitud para nuestro programa de Asistencia con la tarifa de Bajos Ingresos, donde algunos clientes pueden calificar para un ajuste en su factura mensual.

WHITTIER/LA MIRADA OFFICE
15088 ROSECRANS AVE., LA MIRADA, CA 90638
Office Hours: Mon. - Thur. 8:00 AM - 4:30 PM
Call Center: (562) 944-8219 or (800) 203-5430
TTY (877) 405 1710
Mon. - Fri. 8:00 AM - 4:30 PM

SAN JOSE HILLS OFFICE
1325 N. GRAND AVE, SUITE 100, COVINA, CA 91724
Office Hours: Mon. - Thur. 8:00 AM - 4:30 PM
Call Center: (626) 543-2640 or (800) 203-5430
TTY (877) 405-1710
Mon. - Fri. 8:00 AM - 4:30 PM

SATIVA OFFICE
2015 E. HATCHWAY ST., COMPTON, CA 90222
Office Hours: Mon. - Thur. 8:00 AM - 4:30 PM
Call Center: (562) 944-8219 or (800) 203-5430
TTY (877) 405-1710
Mon. - Fri. 8:00 AM - 4:30 PM