

Para más detalles en español, llame al (626) 543-2640 para el área de servicio de San Jose Hills, o al (562) 944-8219 para el área de servicio de Whittier/La Mirada. Para obtener una copia de este aviso en español visite nuestro sitio web en www.swwc.com/suburban/announcements/

有關中文的更多詳情，請致電 (626) 543-2640到San Jose Hills服務區，或致電 (562) 944-8291到Whittier / La Mirada服務區。有關本通知的中文版，請訪問我們的網站：www.swwc.com/suburban/announcements/

한국어로 자세한 정보를 원하시면 San Jose Hills 서비스 지역은 (626) 543-2640으로 전화하거나 Whittier / La Mirada 서비스 지역은 (562) 944-8219로 전화하십시오. 한국어로 된 이 통지서 사본은 웹 사이트 www.swwc.com/suburban/announcements/

Để biết thêm thông tin bằng tiếng Việt, hãy gọi khu vực dịch vụ San Jose Hills theo số (626) 543-2640 hoặc khu vực dịch vụ Whittier / La Mirada theo số (562) 944-8219. Để có một bản sao của thông báo này bằng tiếng Việt, vui lòng truy cập www.swwc.com/suburban/announcements/

Para sa karagdagang impormasyon sa Tagalog, tawagan ang lugar ng serbisyo ng San Jose Hills sa (626) 543-2640 o lugar ng serbisyo ng Whittier / La Mirada sa (562) 944-8219. Para sa isang kopya ng tagalog na ito ng paunawa, mangyaring bisitahin ang www.swwc.com/suburban/announcements/

NOTICE OF PUBLIC FORUMS (PUBLIC PARTICIPATION HEARINGS) FOR SUBURBAN WATER SYSTEMS' 2023 GENERAL RATE CASE A.23-01-001

Suburban Water Systems (SWS) and the California Public Utilities Commission (CPUC) would like to hear from you. You are invited to participate in a public forum, also known as a Public Participation Hearing (PPH), regarding SWS's application to raise water rates. At the public forum, you can make comments and raise concerns with the CPUC's Administrative Law Judge (Judge) who is overseeing this rate increase request.

How will the public forums be held? The public forums can be viewed online, or listened to by phone, with the information below. If you wish to make a public comment, please participate by phone using the phone number and passcode below.

Date	Time	Details
August 28, 2023	2:00 p.m. PT	Phone Number: 1-800-857-1917 Passcode: 6032788# To Speak: *1 Webcast: www.adminmonitor.com/ca/cpuc
	6:00 p.m. PT	Phone Number: 1-800-857-1917 Passcode: 6032788# To Speak: *1 Webcast: www.adminmonitor.com/ca/cpuc
Please Note: If you need a language interpreter, please contact the CPUC's Public Advisor's Office using the contact information at the end of this notice at least five business days before the public forum.		

Written public comments may also be provided at any time during the proceeding using the "Add Public Comment" button on the Docket Card for A.23-01-001, available at apps.cpuc.ca.gov/c/A2301001.

Why am I receiving this notice? On January 3, 2023, SWS filed a General Rate Case (GRC) application (A.23-01-001) with the CPUC requesting to increase rates for 2024, 2025, and 2026.

The proposed rate increases will begin January 1, 2024. SWS is requesting an increase of \$19,763,961 (or 19.79%) in 2024, an additional \$6,392,906 (or 5.49%) in 2025, and an additional \$6,387,993 (or 5.20%) in 2026, for a total of \$32,544,860 (or 32.59%) for all three years combined.

The proposed revenue increases are outlined in the chart below by customer class.

Customer Class	Proposed Increases (Dollars in Thousands)							
	Present Revenue		2024 Increase		2025 Increase		2026 Increase	
	\$	\$	%	\$	%	\$	%	
Residential	70,493.6	13,781.1	19.55	4,283.2	5.28	4,442.4	5.20	
Business	20,283.1	4,124.2	20.33	1,425.7	5.87	1,338.2	5.20	
Industrial	1,867.3	386.4	20.69	164.3	7.29	125.7	5.20	
Public Authorities	3,723.9	782.7	21.02	257.6	5.72	247.7	5.20	
Other Water Utilities for Resale	49.1	10.0	20.27	2.2	3.68	3.2	5.20	
Construction Water Service	186.6	34.5	18.50	9.7	4.16	12.7	5.20	
Private Fire Protection Service	1,822.7	360.7	19.79	120.4	5.45	121.2	5.20	
Fire Hydrant Service on Private Property	223.1	44.1	19.79	14.7	5.45	14.8	5.20	
Recycled Water	1,223.7	240.1	19.62	115.1	7.86	82.1	5.20	
TOTAL	99,873.2	19,764.0	19.79	6,392.9	5.49	6,388.0	5.20	

The rates and percentages shown above are averages and are not the exact changes you may see in your bill. Changes in individual bills depend on how much water each customer uses.

Why is SWS requesting this rate increase?

The CPUC requires SWS to file a GRC application every three years. The purpose of this GRC is for SWS to recover its anticipated costs from January 2024 through December 2026. SWS projects that it will need to increase rates during this period as a result of (1) declining in per-customer water sales from continued conservation, and (2) increases in production cost, including the purchase of water and energy.

How could this affect my water bill?

If SWS's rate increase request is approved by the CPUC as proposed, the impacts on the average monthly residential customer's bill using 14 ccf (1 ccf = 100 cubic feet or 780 gallons of water) per month for a ¾ inch meter, **excluding any applicable surcharges except the CPUC reimbursement fee**, will be as follows:

	<u>2024</u>	<u>2025</u>	<u>2026</u>
<u>San Jose Hills Service Area 1</u>			
Current Amount	\$80.17	\$94.99	\$101.21
Amount of Increase	\$14.82	\$6.22	\$5.25
New Bill	\$94.99	\$101.21	\$106.46
Percent of Increase	18.5%	6.5%	5.2%
<u>Whittier/La Mirada Service Area 2</u>			
Current Amount	\$75.27	\$91.30	\$94.93
Amount of Increase	\$16.03	\$3.63	\$4.93
New Bill	\$91.30	\$94.93	\$99.86
Percent of Increase	21.3%	4.0%	5.2%

For qualifying residential customers enrolled in SWS's low-income rate assistance program, the average customer with a ¾ inch meter using 14 ccf per month would be as follows:

	<u>2024</u>	<u>2025</u>	<u>2026</u>
<u>San Jose Hills Service Area 1</u>			
Current Amount	\$71.34	\$84.42	\$90.05
Amount of Increase	\$13.08	\$5.63	\$4.67
New Bill	\$84.42	\$90.05	\$94.72
Percent of Increase	18.3%	6.7%	5.2%
<u>Whittier/La Mirada Service Area 2</u>			
Current Amount	\$66.44	\$80.72	\$83.77
Amount of Increase	\$14.28	\$3.05	\$4.34
New Bill	\$80.72	\$83.77	\$88.11
Percent of Increase	21.5%	3.8%	5.2%

How does the rest of this process work?

This application will be assigned to a CPUC Administrative Law Judge who will consider proposals and evidence presented during the formal hearing process. The Administrative Law Judge will issue a proposed decision that may adopt SWS's application, modify it, or deny it. Any CPUC Commissioner may sponsor an alternate decision with a different outcome. The proposed decision, and any alternate decisions, will be discussed and voted upon by the CPUC Commissioners at a public CPUC Voting Meeting.

Parties to the proceeding will review SWS's application, including the Public Advocates Office, which is an independent consumer advocate within the CPUC that represents customers to obtain the lowest possible rate for service consistent with reliable and safe service levels. For more information, please call **1-415-703-1584**, email PublicAdvocatesOffice@cpuc.ca.gov, or visit **PublicAdvocates.cpuc.ca.gov**.

Your participation by providing your thoughts on SWS's request can help the CPUC make an informed decision. Please visit **apps.cpuc.ca.gov/c/A2301001** to submit a comment about this proceeding on the CPUC Docket Card. Here you can also view documents and other public comments related to this proceeding.

Where can I get more information?

Contact SWS

Website: **www.swwc.com/suburban**

Phone: **1-626-543-2502**

Email: San Jose Hills Service Area: sanjosehills@swwc.com

Whittier/La Mirada Service Area: whittierlamirada@swwc.com

A copy of the application and any related documents may also be reviewed at **www.swwc.com/suburban/general-rate-case/**

Contact CPUC

If you have questions about CPUC processes, you may contact the CPUC's Public Advisor's Office at:

Phone: **1-866-849-8390** (toll-free) or **1-415-703-2074**

Email: Public.Advisor@cpuc.ca.gov

Mail: CPUC Public Advisor's Office

505 Van Ness Avenue

San Francisco, CA 94102

Please reference **Application 23-01-001** in any communications you have with the CPUC regarding this matter.