

SUBURBAN WATER SYSTEMS (Suburban) Advice Letter Notice

Para más detalles en español, llame al (626) 543-2640 para el área de servicio de San Jose Hills, o al (562) 944-8219 para el área de servicio de Whittier/La Mirada.

NOTICE OF ADVICE LETTER No. 365-W FILING Suburban's Request to Implement a Temporary Increase in Water Rate

Why am I receiving this notice?

On March 31, 2022, Suburban submitted Advice Letter (AL) No. 365-W to the California Public Utilities Commission (CPUC).

If the CPUC approves this advice letter, effective June 1, 2022 through December 31, 2023, a temporary surcharge of \$0.031 per hundred cubic feet (ccf is equivalent to 748 gallons) of water consumed will impact your bill.

Why is Suburban requesting this temporary increase?

The request will recover the \$914,247 undercollected balance in the allocated Parent Company Information Technology (IT) Rate Base Memorandum Account related to completed 2019 and 2020 IT projects. These IT expenditures were authorized by the CPUC in Decision (D.) 21-10-024 as part of the company's triennial rate review process. The company's recovery of project costs can only be requested after they are completed and not to exceed the pre-authorized amounts.

How could this affect my water bill?

If Suburban's advice letter request is approved by the CPUC, the average residential bill with a 3/4" meter and using 14 ccf of water would increase by approximately \$0.43 or 0.6% per month for nineteen months.

How does the rest of this process work?

This Advice Letter will be reviewed by staff in the Water Division of the CPUC. They will determine if the request is reasonable and determine if modifications are necessary.

Protests and Responses to Advice Letter No. 365-W

The deadline to protest this advice letter is April 20, 2022. Please include "**Advice Letter No. 365-W**" in any response or protest you submit.

The reasons for the protest can be one of the following:

- (1) The utility did not properly serve or give notice of the advice letter;
- (2) The relief requested in the advice letter would violate statute or CPUC order, or is not authorized by statute or CPUC order on which the utility relies;
- (3) The analysis, calculations, or data in the advice letter contain material error or omissions;
- (4) The relief requested in the advice letter is pending before the CPUC in a formal proceeding;
- (5) The relief requested in the advice letter requires consideration in a formal hearing, or is otherwise inappropriate for the advice letter process; or
- (6) The relief requested in the advice letter is unjust, unreasonable, or discriminatory (provided that such a protest may not be made where it would require re-litigating a prior order of the CPUC).

If you would like to submit a protest or response about this advice letter, please write to:

California Public Utilities Commission,
Water Division, 3rd Floor
505 Van Ness Avenue, San Francisco, CA 94102
Email: Water.Division@cpuc.ca.gov

On the same date the response or protest is submitted to the Water Division, the respondent or protestant shall send a copy by mail (or e-mail) at the following address:

Suburban Water Systems, 1325 N. Grand Ave., Suite 100, Covina, CA 91724
Email: kcarlson@swwc.com

Where can I get more information?

Customers with internet access may view and download Suburban's advice letter on Suburban's website by visiting <https://www.swwc.com/suburban/regulatory-advice-letters/>. If you have technical issues accessing the documents through the website, please e-mail suburbancustomer@care@swwc.com for assistance and reference Advice Letter No. **365-W** in your e-mail.

To request a hard copy of Suburban's Advice Letter, or to obtain more information about the Advice Letter from Suburban please write to:

Suburban Water Systems, 1325 N. Grand Ave., Suite 100, Covina, CA 91724
ADVICE LETTER No. 365-W
Attention: Kiki Carlson
Or email: kcarlson@swwc.com