



Suburban Water Systems

A SouthWest Water Company

AN IMPORTANT MESSAGE FOR CUSTOMERS WHO ARE AGE 62 OR OLDER, OR DISABLED

Third Party Notification is a service we provide for elderly or disabled customers to help prevent the shut-off of water service due to an unpaid bill. If you qualify, you may select a consenting "third party" (a friend, relative, doctor, clergyman or anyone you wish) to receive a copy of your shut-off notice, should you ever receive one because of an unpaid bill. This notice will let your "third party" know about your pending water shut-off.

Third Party Notification doesn't mean that the person you choose to receive the notice is obligated to pay the overdue bill. It will also not prevent your water service from being shut off. Third Party Notification is simply a way for someone else to remind you of the bill, help you arrange for payment, or assist you to read or understand the notice. To receive this service, you must be disabled or age 62 or older.

If you would like to have Third Party Notification service, just fill out the form below and mail back to us with your bill, or you can mail it to us separately. You may also choose to bring it in to one of our district offices.

Be sure to include your name, address, and account number on the form, as well as the name, address, and signature of the person you have chosen as your "third party." If you have any questions about this service, please call the district office in your area.

REQUEST FOR THIRD PARTY NOTIFICATION

YOUR INFORMATION

Name _____

Address _____

City _____ State ____ ZIP _____

Phone _____

Account No. _____

Email Address _____

_____ I certify that I am age 62 or older.
(Birthday _____).

_____ I certify that I am disabled.

I understand that I am responsible for the payment of my water bill. The third party is not obligated to pay the overdue bill. I further understand that Suburban Water Systems is not liable for failure to notify the designated third party.

Customer Signature _____

THIRD PARTY DESIGNATION/INFORMATION

If I receive a water shut-off notice, please send a Third Party Notification to:

Name _____

Address _____

City _____ State ____ ZIP _____

Phone _____

Email Address _____

Third Party Signature _____

The utility may require support of age by birth certificate, driver's license, or other documentation; or disability certification from a physician, social worker, or public health nurse. (P.U.C. Rule 11)