

CAP* DISCOUNT

Sign Up Today!

Scan the QR code to complete
the online application form



Need a Helping Hand?



Suburban is pleased to provide the
CAP* Program — a **Low-Income Rate Assistance**
program for qualifying residential customers*

CAP* provides an adjustment of \$10.74 on your water bill each
month, for Suburban customers on a low-income budget.

The easiest way to qualify for **CAP*** is to demonstrate
that you participate in your gas or electric utility's
low-income assistance program. There are two ways to
qualify:

OPTION 1: If you participate in your electric or gas utility
CARE program, simply **complete the online application**
(scan QR code at the top of the page), mark Option 1,
and attach a copy of a recent Southern California Edison
or Southern California Gas Company bill. Or fill out the
application (on the reverse side), mark Option 1, attach a
copy of a recent Southern California Edison or Southern
California Gas Company bill, and mail it to: Suburban
Water Systems, 1325 N. Grand Ave, Suite 100, Covina, CA
91724-4044.

OPTION 2: If you have a low-income budget, but do not
participate in CARE, you may qualify by certifying that
your household income meets the requirements shown
in Option 2 online and on the reverse side. If you meet
those requirements, **fill out the application online** (scan
QR code at the top of the page), and mark Option 2.
Or fill out the application (on the reverse side), mark
Option 2, and mail it to: Suburban Water Systems,
1325 N. Grand Ave., Suite 100, Covina, CA 91724-4044.

CAP* is not a retroactive program. Suburban Water
Systems uses a biannual renewal process for this
program and will send out renewal notices in
advance of the renewal date. Qualified customers
will begin receiving an adjustment in the month
that follows their acceptance into the program. If
you have additional questions about the **CAP***
program or to obtain additional applications in
English or Spanish, visit our website at
www.swwc.com/suburban/lira or call customer
service at 800.203.5430 (TTY 877.405.1710).

*The California Public Utilities Commission (CPUC)
has also approved **CAP*** for qualified non-profit
group living facilities, agricultural employee housing
facilities, and migrant farm worker housing centers.
Contact our customer service department at
800.203.5340 if you would like to receive an
application for one of these types of residences.



**Suburban
Water Systems**

*Formerly LIRA/WISH

Suburban Water Systems

CAP* Application

Scan the QR code to
complete the online
application form



Name

(As is appears on your water bill)

Customer Account Number

Service Address

Street

City

State

Zip

Mailing Address

If different from service address

Street

City

State

Zip

Daytime Phone Number

Total Persons Living in Household

Adults + Children = Total

Choose your option:

OPTION 1

☐

I do participate in CARE, the low-income assistance programs of either Southern California Edison or Southern California Gas Company. I am attaching a copy of a recent Southern California Edison or Southern California Gas Company bill to demonstrate my participation in CARE.

OPTION 2

☐

I do not participate in CARE, the low-income assistance programs of either Southern California Edison or Southern California Gas Company. However, I certify that I do qualify for CAP* because my annual household income is below CAP* income guidelines, or I participate in a public assistance program.

HOUSEHOLD INCOME STATEMENT

Maximum Household Income

Your household's gross annual income must be below CAP* income guidelines:

Total persons in household	Total combined annual income
1-2	\$ 42,300
3	\$ 53,300
4	\$ 64,300
5	\$ 75,300
6	\$ 86,300
7	\$ 97,300
8	\$ 108,300

For each additional person, add \$11,000 to the total combined annual income.

My annual household income is \$ _____

Please fill in circle next to all sources of your household's annual income.

- | | |
|---|---|
| <input type="radio"/> Wages or salaries | <input type="radio"/> Disability payments |
| <input type="radio"/> Interest and/or dividends from: | <input type="radio"/> Workers compensation |
| <input type="radio"/> Savings accounts | <input type="radio"/> Social Security, SSI, SSP |
| <input type="radio"/> Stocks or bonds, or | <input type="radio"/> Pensions |
| <input type="radio"/> Retirement accounts | <input type="radio"/> Insurance settlements |
| <input type="radio"/> Unemployment benefits | <input type="radio"/> Legal settlements |
| <input type="radio"/> Rental or royalty income | <input type="radio"/> TANF (AFDC) |
| <input type="radio"/> School grants, scholarships or other aid used for living expenses | <input type="radio"/> Food stamps |
| <input type="radio"/> Profit from self-employment (IRS form Schedule C, Line 29) | <input type="radio"/> Child support |
| | <input type="radio"/> Spousal support |
| | <input type="radio"/> Cash and/or other income |

The income guidelines listed above are effective June 1, 2025 through May 31, 2026.

PUBLIC ASSISTANCE PROGRAM ELIGIBILITY

Do you participate in any of the following programs? If so, please check (✓) the program(s) below.

- | | | | | |
|---|--|---|---|--|
| <input type="radio"/> Medi-Cal/Medicaid | <input type="radio"/> WIC | <input type="radio"/> SSI | <input type="radio"/> Bureau of Indian Affairs General Assistance | <input type="radio"/> Head Start Income Eligible (Tribal Only) |
| <input type="radio"/> Food Stamps/SNAP | <input type="radio"/> Healthy Families A&B | <input type="radio"/> National School Lunch (NSL) | | |
| <input type="radio"/> TANF/Tribal TANF | <input type="radio"/> LIHEAP | | | |

DECLARATION

Please read carefully and sign:

The information I have provided in this application is true and correct. I agree to provide proof of income if asked. I agree to inform Suburban Water Systems if I no longer qualify for CAP*. I realize that if I receive the adjustment to my bill without qualifying for it, I may be required to return the adjustment I received. I understand that Suburban Water Systems can share my information with other utilities or their agents to enroll me in their assistance programs.

Sign Here

Customer Signature

Date

*Formerly LIRA/WISH



Suburban
Water Systems

1325 N. Grand Ave., Suite 100
Covina, CA 91724-4044