



Texas Water Utilities

Customer Service: 866-654-7992
 TXCustomerCare@swwc.com
 Emergencies: 866-654-7992
 Visit us online: www.swwc.com/texas

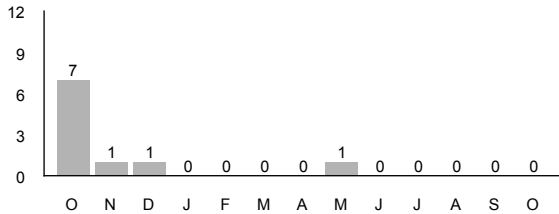
Account Number: 001000124022
 Invoice Number: 181003739178
 Billing Date: 10/16/2023
 Total Amount Due By: 11/01/2023
 Service Address:
 7740 SMITH DR
 MANSFIELD TX 76063



Current Reading Based on Actual

Rate Type	Meter Read Dates		Number Of Days	Meter Reading		Usage KGAL	Meter Number
	From	To		Previous	Current		
5/8" - R	09/12/23	10/10/23	29	323.0	323.0	0.0	7954898

Water Usage History - 13 Month Usage in KGal*



*KGal (1000 Gallons) Average Consumption = 0.3

Message Center

Please note that our Remit To address has changed. If mailing payment, please send payment with stub below. If your bank does Bill Pay for you, please make sure to update the Remit To address with your bank.

Account Summary

Previous Bill Amount	\$58.08
Payment Received 09/12/23 - Thank You (Payments after 5:00pm will NOT reflect on this invoice.)	-\$58.08
Balance	\$0.00
Current Billing and Other Basic Charges	
Water Base	\$48.37
Dkt 50944 Rate Exp Surch W	\$0.65
Docket 54201 - SIC Water	\$8.48
TX. Comm Environ Quality	\$0.58
Total Current Charges	\$58.08
Total Amount Due By 11/01/23	\$58.08
Total Amount Due After 11/01/23	\$63.89

Need help paying your bill? Please visit swwc.com/texas/water-assist/

Please detach and return the bottom portion with your payment, or pay online at <https://myaccount.swwc.com>.

Texas Water Utilities, L.P.

12535 Reed Road
 Sugar Land, TX 77478

Account Number: 001000124022
 Total Amount Due By 11/01/23: \$58.08
 Total Amount Due After 11/01/23: \$63.89

Please make check payable to:
 Texas Water Utilities, L.P.

Amount Enclosed

\$



ARTHUR L JONES
 2720 WHITEHURST DR
 FORT WORTH TX 76133

TEXAS WATER UTILITIES, L.P.
 P.O. BOX 36988
 HOOVER, AL 35236-0988

00013 3020 001000124022 000005808





Moving? Move-Out Online at myaccount.swwc.com

Mailing Address Change? Contact us at TXCustomerCare@swwc.com.



IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Monitoring Requirements Not Met for Westside Rural

Our system failed to collect every required coliform sample. Although this incident was not an emergency, as our customers, you have a right to know what happened and what we did (are doing) to correct this situation.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During June 2023 we did not complete all monitoring or testing for coliform bacteria and therefore cannot be sure of the quality of your drinking water during that time.

What should I do?

There is nothing you need to do at this time. You may continue to drink the water. If a situation arises where the water is no longer safe to drink, we are required to notify you within 24 hours.

What is being done?

The coliform sampling requirement was recently increased in Westside Rural. The additional sample was not collected in June 2023. The monitoring plan for the system has been updated and samplers have been notified of the increase. We collected every required coliform sample in July 2023 and are no longer in violation.

For more information, please contact Chuck Barry at 512-531-6271 or 1620 Grand Avenue Pkwy #140 Pflugerville, TX 78660.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by Westside Rural. Public Water System ID#: 2200079.

Public Water Systems ID# TX2200079

Posted/Delivered October 2023