

Customers can update profiles through the Utility Analytics Dashboard using these steps:

- Login and go to your WaterSmart Dashboard

The screenshot shows the WaterSmart dashboard interface. On the left is a navigation sidebar with sections for HOME, CUSTOMERS, Activity (with a sub-menu for THIS WEEK, LAST 30 DAYS, and LAST 6 MONTHS), ANALYTICS, and ENGAGEMENT. The main content area features an 'ADD NOTE' button at the top. Below it, the customer profile for 'Jackson Slinkard' (ID: 202184258101) is displayed. It includes a home icon, 'SFR' status, and two status indicators: 'Not Receiving Water Report (not eligible)' and 'Not receiving My Use Notifications (not subscribed)'. The 'Profile Highlights' section contains a 'Digital engagement' card for 'Unregistered 85P57H, 99999' with an 'Add email' link and 'PORTAL LINK' and 'OPEN REGISTRATION' buttons. Below this, a comparison note states 'This customer is compared to homes that have: 2 occupants, 2,000 to 4,000 sq. ft. yard, Coastal'. Further down, 'Attributes' include 'Irrigator' and 'Watering days' are listed as 'Sat'.

- Basic information, such as the customer’s email address or the number of residential occupants, can be updated by clicking on the yellow pencil symbol in the relevant section of the Profile Highlights at the top of the page. Click the blue SAVE button when you are done.

This screenshot shows the 'Profile' section of the dashboard. It features a list of expandable categories: Account Info, Household, Outdoor, Indoor, Special Circumstances, Property Info, and Communication Preferences. Each category has a downward arrow on the right side. At the top right of the profile section are 'RESET ACCOUNT' and 'SHOW ALL' links. In the bottom left corner, there is a 'WaterSmart Support City of WaterSmart' logo.

- Other information can be updated from the Profile section at the bottom of the page. Click on any of the downward arrows at the right to expand a section.

Profile RESET ACCOUNT SHOW ALL

- Account Info
- Household
- Outdoor

Yard	Yes	confirmed by customer									
Irrigable Area (sq. ft.)	2,000 to 4,000 sq. ft. <small>This customer is compared to homes that have 2,000 to 4,000 sq. ft.</small>	estimate									
	<table border="1"> <tr> <td>Lot Size (sq. ft.)</td> <td>5,634</td> <td>estimate</td> </tr> <tr> <td>Building Size (sq. ft.)</td> <td>1,497</td> <td></td> </tr> <tr> <td>% Hardscape</td> <td>Add</td> <td></td> </tr> </table>	Lot Size (sq. ft.)	5,634	estimate	Building Size (sq. ft.)	1,497		% Hardscape	Add		
Lot Size (sq. ft.)	5,634	estimate									
Building Size (sq. ft.)	1,497										
% Hardscape	Add										
% Irrigable Area is Turf	26-50% <small>Is likely to replace lawn</small>	confirmed by customer									
Irrigation Seasons	Spring, Summer, Fall, Winter	confirmed by customer									
Irrigation Method	Above-ground sprinklers	confirmed by customer									
Irrigation Controller	Yes, a timed controller <small>Is likely to upgrade</small>	confirmed by customer									
Watering Days	Sat										
Pool	No	confirmed by customer									

- Indoor
- Special Circumstances
- Property Info
- Communication Preferences

- Hover over the answer choice listed, such as Irrigation Method question, and the pencil symbol will once again appear. Click on the appropriate answer choice(s) and click the blue SAVE button.

Irrigation Method	Above-ground sprinklers
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- The profile is now updated.