

# Understanding Your Bill Format

## SWWC Utilities, Inc.

managed by



Customer Service: 866-674-7992  
alcustomersupport@swwc.com  
Emergencies: 205-987-8352

SWWC Account Number: 001111111111  
Invoice Number: 04005-181001822222  
Billing Date: 08/21/2017  
Total Amount Due By: 09/11/2017  
Service Address: 1000 Hometown Drive  
Birmingham, AL 35242-0000

### Questions & Comments

We're here to help. Our customer service department is open Monday through Friday 8:30 a.m.-5 p.m.

### Current Bill Overview

Summary of important information: account/customer number, service address, bill date, due date

SWWC Utilities, Inc.		SWWC Account Number: 001111111111
managed by		Invoice Number: 04005-181001822222
SouthWest Water Company		Billing Date: 08/21/17
Customer Service: 866-674-7992		Total Amount Due By: 09/11/17
alcustomersupport@swwc.com		Service Address: 1111 HOMETOWN DR.
205-987-8352		BIRMINGHAM AL 35242-0000

Based on Actual		Page 1 of 1	
Rate Type	Service Period From To	Meter Reading Previous Current	Usage GAL Meter Number
R	07/21/17 08/20/17	38	WASTE WATER ONLY

Message Center		Account Summary	
!!! SEE REVERSE FOR INFORMATION ABOUT OUR MANY PAYMENT OPTIONS!!!		Previous Bill Amount	\$108.43
		Payment Received 08/10/17 - Thank You	-\$108.43
		(Payments after 5:00pm will NOT reflect on this invoice.)	
		Balance	\$0.00
		Current Billing and Other Basic Charges	
		Sewer Base	\$108.43
		Total Current Charges	\$108.43
		Current Account Balance	\$108.43

Failure to receive bill does not relieve payment obligation. 'Due Date' applies to current charges only. Past due balances are subject to service termination and could be sent to collections.

Please detach and return the bottom portion with your payment, or pay online at [www.swwc.com/mysupport](http://www.swwc.com/mysupport).

District: SWWC Account Number: 04005  
Current Account Balance: \$108.43

SWWC Utilities, Inc. managed by SOUTHWEST WATER COMPANY 2086A Valleydale Terrace Birmingham, AL 35244

Please make check payable to: SWWC Utilities, Inc.

Amount Enclosed

SWWC Utilities, Inc. 2086A Valleydale Terrace Birmingham, AL 35244

Customer Name: JOHN DOE TOWN OR AL 35242-0000

Rate Type	Service Period From To	Number Of Days	Meter Reading Previous Current	Usage GAL	Meter Number
R	07/21/17 08/20/17	38		WASTE WATER	

### Rate and Billing Period

Provides information related to the service period of your bill.

### Message Center

!!! SEE REVERSE FOR INFORMATION ABOUT OUR MANY PAYMENT OPTIONS!!!

### Account Summary

Previous Bill Amount	\$108.43
Payment Received 08/10/17 - Thank You (Payments after 5:00pm will NOT reflect on this invoice.)	-\$108.43
Balance	\$0.00
Current Billing and Other Basic Charges	
Sewer Base	\$108.43
Total Current Charges	\$108.43
Current Account Balance	\$108.43

### Account Summary

Provides amount of your previous bill, any payments received since the last billing, and resulting balance.

Also itemizes current fees in accordance with approved rate schedules. Rate schedules can be furnished upon request. Simply call our customer service department to obtain a copy.

### Messages

This section may contain reminders, alerts or other notifications.

Failure to receive bill does not relieve payment obligation. 'Due Date' applies to current charges only. Past due balances are subject to service termination and could be sent to collections.

Account Number

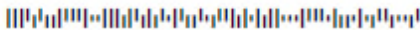
District: 04005  
SWWC Account Number: 04005-181001822222  
Current Account Balance: \$108.43

SWWC Utilities, Inc.  
managed by  
SOUTHWEST WATER COMPANY  
2086A Valleydale Terrace  
Birmingham, AL 35244

Please make check payable to:  
SWWC Utilities, Inc.

Amount Enclosed \$

Please check here and see reverse for address and phone corrections.



John Doe  
1000 Any Street  
Birmingham, AL 35242

SWWC Utilities, Inc.  
2086A Valleydale Terrace  
Birmingham, AL 35244



### Detachable Pay Stub

Tear off and return this stub with your payment for processing.