

**CUSTOMERS OF NI FLORIDA LLC
TAMIAMI VILLAGE**

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

TEMPORARY CHANGE IN DISINFECTION PROCESS

Ni Florida LLC, in coordination with Lee County Utilities, will temporarily switch its disinfection system from chloramination (chlorine + ammonia) to chlorine only on **Thursday, May 1, 2025**, and continue using this disinfection method until **Wednesday, May 21, 2025**. At that time, the Utility will once again use ammonia in conjunction with chlorine. Before the Utility begins using ammonia again, you will be provided with a separate notification at least 24 hours in advance of the change in the disinfection process.

Why is the disinfection process being changed?

During the 20-day period identified above, Lee County Utilities will utilize free chlorine temporarily as part of their routine distribution system maintenance program. This is a routine measure that is typical for water utilities using chloramines as their primary disinfectants. This notice is being provided so you may evaluate the impact of this change on your operations or patients in advance. The following activities which may be impacted by this change in treatment include but are not limited to the following:

- Operations of kidney dialysis units.
- Preparation of reagent grade water in clinical laboratories.
- Operations of aquariums.

Why is chloramination used for disinfection at Tamiami Village?

While chloramination is an effective alternative to free chlorine in disinfecting drinking water, it substantially reduces the production of certain disinfection byproducts such as trihalomethanes (THMs) and haloacetic acids (HAAs) that may otherwise form in the presence of free chlorine. Converting to free chlorine for about one month followed by flushing of the system will serve to remove the buildup of organic nitrogen compounds that may occur over time in the distribution system due to the use of ammonia in the normal disinfection process.

We apologize for any inconvenience this may cause and appreciate your patience. Should you have any questions or concerns, please contact our customer service department at (877) 233-0101.