



# Need a Helping Hand?



Suburban is pleased to provide the  
**LIRA** Program - a **Low-Income Rate Assistance**  
program for qualifying residential customers.\*

**LIRA** provides an adjustment of \$9.04 on your water bill each month, for Suburban customers on a low-income budget.

The easiest way to qualify for **LIRA** is to demonstrate that you participate in your gas or electric utility's low-income assistance program. There are two ways to qualify:

**OPTION 1:** If you already participate in CARE, the Southern California Edison or Southern California Gas Company low-income assistance programs, simply fill out application (on reverse side) and mark Option 1, attach a copy of a recent Southern California Edison or Southern California Gas Company bill and mail to: Suburban Water Systems, 1325 N. Grand Ave., Suite 100, Covina, CA 91724-4044.

**OPTION 2:** If you have a low-income budget, but do not participate in CARE, you may qualify by certifying that your household income meets the requirements shown in Option 2 on the reverse side. If you meet those requirements, fill out the application (on the reverse side) and mark Option 2, and mail it to: Suburban Water Systems, 1325 N. Grand Ave., Suite 100, Covina, CA 91724-4044.

**LIRA** is not a retroactive program. Suburban Water Systems utilizes a biannual renewal process for this program and will send out renewal notices in advance of the renewal date. Qualified customers will begin receiving an adjustment in the month that follows their acceptance into the program. If you have additional questions about the **LIRA** program or to obtain additional applications in English or Spanish, visit our web site at [www.swwc.com/suburban/lira](http://www.swwc.com/suburban/lira) or call customer service at 800.203.5430 (TTY 877.405.1710).

\*The California Public Utilities Commission has also approved **LIRA** for qualified non-profit group living facilities, agricultural employee housing facilities, and migrant farm worker housing centers. Contact our customer service department at 800.203.5430 if you would like to receive an application for one of these types of residences.



**Suburban  
Water Systems**

A Southwest Water Company



# Suburban Water Systems **LIRA** Application

NAME  
(As it appears on your water bill)

CUSTOMER ACCOUNT NUMBER

SERVICE ADDRESS  
(Street) (City) (State) (ZIP)

MAILING ADDRESS  
(If different from your service address) (Street) (City) (State) (ZIP)

DAYTIME TELEPHONE NUMBER  
(Area code)

TOTAL PERSONS LIVING IN YOUR HOUSEHOLD  
Adults + Children = Total

Choose your option:

## OPTION 1

- ☐ I do participate in CARE, the low-income assistance programs of either Southern California Edison or Southern California Gas Company. I am attaching a copy of a recent Southern California Edison or Southern California Gas Company bill to demonstrate my participation in CARE.

## OPTION 2

- ☐ I do not participate in CARE, the low-income assistance programs of either Southern California Edison or Southern California Gas Company. However, I certify that I do qualify for LIRA because my annual household income is below LIRA income guidelines, or I participate in a public assistance program.

### HOUSEHOLD INCOME STATEMENT

#### Maximum Household Income

Your household's gross annual income must be below LIRA income guidelines:

Total persons in household	Total combined annual income
1-2	\$ 39,440
3	\$ 49,720
4	\$ 60,000
5	\$ 70,280
6	\$ 80,560
7	\$ 90,840
8	\$ 101,120

For each additional person, add \$10,280 to the total combined annual income.

My annual household income is \$ \_\_\_\_\_.

#### Please fill in circle next to all sources of your household's annual income.

- |   |   |
|---|---|
| <input type="radio"/> Wages or salaries   | <input type="radio"/> Social Security, SSI, SSP |
| <input type="radio"/> Interest and/or dividends from:                                   | <input type="radio"/> Pensions                  |
| <input type="radio"/> Savings accounts  | <input type="radio"/> Insurance settlements     |
| <input type="radio"/> Stocks or bonds, or   | <input type="radio"/> Legal settlements         |
| <input type="radio"/> Retirement accounts   | <input type="radio"/> TANF (AFDC)               |
| <input type="radio"/> Unemployment benefits   | <input type="radio"/> Food stamps               |
| <input type="radio"/> Rental or royalty income  | <input type="radio"/> Child support             |
| <input type="radio"/> School grants, scholarships or other aid used for living expenses | <input type="radio"/> Spousal support           |
| <input type="radio"/> Profit from self-employment (IRS form Schedule C, Line 29)        | <input type="radio"/> Cash and/or other income  |
| <input type="radio"/> Disability payments   |   |
| <input type="radio"/> Workers compensation  |   |

The income guidelines listed above are effective June 1, 2023 through May 31, 2024

### PUBLIC ASSISTANCE PROGRAM ELIGIBILITY

Do you participate in any of the following programs? If so, please check (✓) the program(s) below.

- |   |  |   |  |
|---|--|---|--|
| <input type="radio"/> Medi-Cal/Medicaid | <input type="radio"/> WIC                  | <input type="radio"/> SSI   | <input type="radio"/> Head Start Income Eligible (Tribal Only) |
| <input type="radio"/> Food Stamps/SNAP  | <input type="radio"/> Healthy Families A&B | <input type="radio"/> National School Lunch (NSL)                 |  |
| <input type="radio"/> TANF/Tribal TANF  | <input type="radio"/> LIHEAP               | <input type="radio"/> Bureau of Indian Affairs General Assistance |  |

## DECLARATION

#### Please read carefully and sign:

The information I have provided in this application is true and correct. I agree to provide proof of income if asked. I agree to inform Suburban Water Systems if I no longer qualify for LIRA. I realize that if I receive the adjustment to my bill without qualifying for it, I may be required to return the adjustment I received. I understand that Suburban Water Systems can share my information with other utilities or their agents to enroll me in their assistance programs.



**Suburban Water Systems**  
A Southwest Water Company

1325 N. Grand Ave., Suite 100  
Covina, CA 91724-4044



Customer Signature

Date